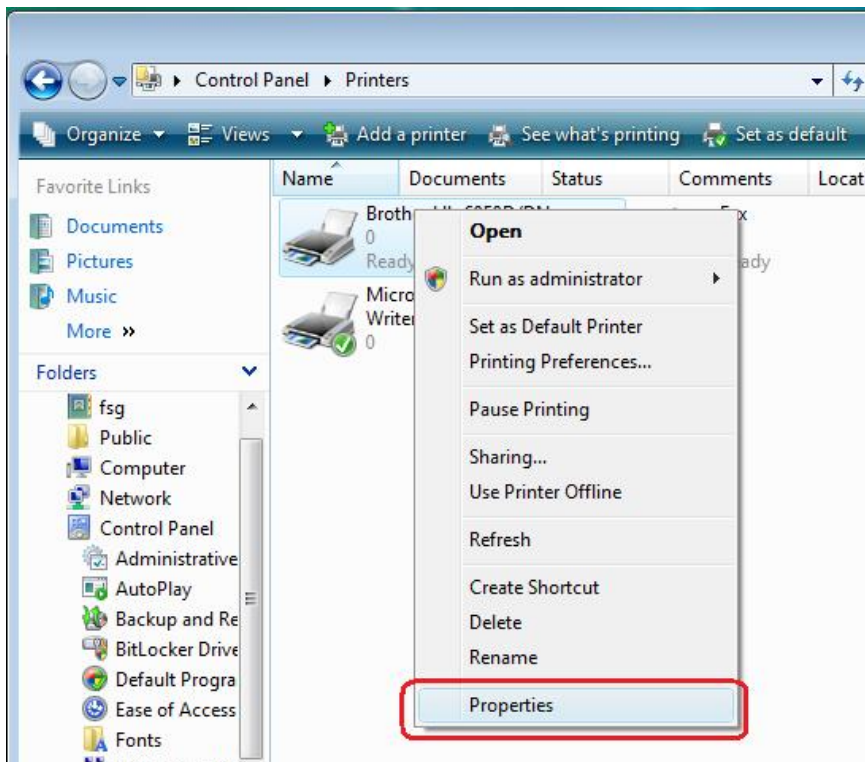


Q. I've just installed the drivers and tried to print from Windows Vista™ for the first time, but it failed. What should I do?

A.

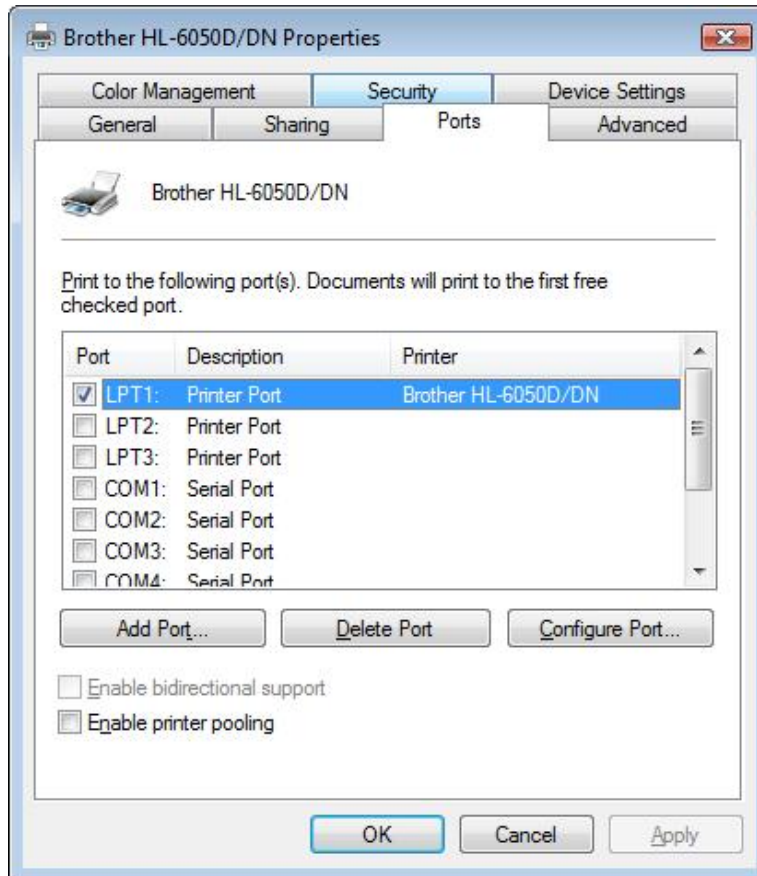
Please check the port of the installed driver following the instructions below:

1. Click on **START-->Control Panel-->Printers.**
2. Right click on the printer icon and select **Properties.**



3. Open the **Ports** tab. If the port is set to **LPT1**, this will be the cause of the problem. Click **OK** and close the Properties, and then **turn the printer power off, then back on again**.

This will resolve the issue.



4. If the port is set to "USB00X", then there will be other reason that you cannot print. We recommend you search for an other FAQ in the [Brother Solutions Center](#).